

Protocol & Criteria to include any new organisation as Spectrum's preferred supplier

Terms

Supplier – being the organisation or individual wishing to be one of Spectrum's preferred suppliers.

Spectrum – being Spectrum Care Limited

Preferred Supplier -

1. The Supplier's product or service must fulfil a need of members of Spectrum. This could be in the form of meeting an existing requirement of our members, filling a gap in Spectrum's product offering, a potential opportunity or any other need as perceived by the Spectrum Board.
2. Spectrum may decide not to consider a Supplier's request for inclusion as a preferred Supplier for any reason. Such reasons may include, but not limited to, already having a satisfactory supplier offering a similar product or service, the decision to consider suppliers in other more priority areas, insufficient resources or time to assess the Supplier at that point in time. Spectrum may disclose the reasons for its decision at its sole discretion.
3. The Supplier will need to meet Spectrum's requirements and criteria which may include, without limitation, any or all of the criteria below and any other criteria that the Spectrum Board may deem appropriate at the time.

The Supplier will:

- be able to supply a sizeable proportion of Spectrum's membership, including possibly nationally.
 - maintain the highest professional standards of safety, quality and service for their products or services and meet the industry standards and of other recognised industry and/or Spectrum's standards.
 - adhere to and maintain a commitment to the ethics and code of conduct of the relevant professional body, and/or operate to the highest ethical standards and to Spectrum's satisfaction.
 - provide information as requested and in the format requested, by Spectrum in order that Spectrum may assess the suitability and competitiveness of the Supplier.
 - disclose all pertinent information that may influence Spectrum's decision or assessment of the Supplier.
 - maintain confidentiality at all times.
 - be required to agree to mutually negotiated terms and be agreeable to sign formal documents, agreements (framework & confidentiality) or contracts.
 - be financially credit worthy.
 - act within the legal and statutory laws of the country.
 - have settled any previous monies owed to Spectrum or resolved any previous disputes or conflicts with Spectrum to satisfaction.
 - able to provide a National Account Manager.
 - must have been tried and tested by a Spectrum Board Members (who are all Care Home Owners) and/or by a Shareholder.
4. All decisions including the decision to include the organisation as one of Spectrum's preferred suppliers, rests solely with the Spectrum Board. Spectrum may disclose the reasons for its decision at its sole discretion.
 5. The organisation will have no right of appeal against Spectrum's decision.
 6. The Spectrum Board may amend these criteria at any time and without notice.